

When to call JL Cable's Customer Service Hotline: (561) 656-6317:

- If you are experiencing technical difficulties with your JL classic cable service (Channels 2-19 and/or channels 23-67,95 & 98) that do NOT have Comcast boxes or equipment attached
- If you are experiencing difficulties with your alarm/security system.
- If you would like to disconnect or reconnect your classic cable service.
- If you are in need of an alarm certification letter for your homeowners insurance

Please write down and keep your confirmation number

When to call JL Cable's Accounting Hotline: (561) 656-6315:

- If you have a payment or billing question regarding your classic cable service
- If you need to verify your account balance

For your convenience, you can also submit your service request or questions for JL Cable online. Please visit www.seacrestservices.com and select the Work Order Request icon on the main page.

When to call Comcast: (561) 655-3842

- If you are experiencing reception or service problems
- If you would like to install or disconnect Comcast equipment or services (not JL Classic Cable)
- If you are experiencing technical difficulty with your Comcast equipment (Comcast box, internet or telephone)