



Included Services

JONATHAN'S LANDING TELECOMMUNICATIONS FEE	The below services are included in the Jonathan's Landing Quarterly Telecommunications fee. *** Contact Jonathan's Landing POA for further details.
EXPANDED BASIC CABLE	Includes local channels and popular cable TV networks including sports, news and more! We provide programming in both analog & digital format without the need for a set top box. *To receive digital channels, your television must have integrated QAM tuner capable of decoding MPEG 4.
HBO	Includes multiple HBO channels each offering exclusive and powerful hit movies, original series, action packed sports and special events. Plus, get access to HBO GO - catch your favorite HBO programming on your computer or mobile device!
DIGITAL FAVORITES PACKAGE	Your favorite channels like TLC, NFL Network, USA, HGTV and Bravo plus local networks, sports stations and music choice.
ONE FISION HD BOX	One (1) Fision HD Box. Standard remote control included. Optional upgrade to HD/DVR Box available for \$6.00/mo.
HD SERVICE	Access to available HD channels in your digital tier. Requires a Fision HD Box.
HIGH SPEED INTERNET	Up to 50 Mbps download and up to 10 Mbps upload!



Television Rates

DIGITAL PREMIUM	\$19.99/mo	Includes the Digital Favorites channels plus specialty channels and all of the Encore channels!
THE WORKS	\$59.99/mo	The ultimate entertainment experience! Includes over 40 Premium Movie Channels!
ADDITIONAL FISION HD BOX	\$9.99/mo	A Fision HD Box is required to receive digital cable service. All of our Fision HD Boxes are HD capable and will provide access to Replay TV! Standard remote control included.
FISION HD/DVR BOX	\$15.99/mo	Pause, rewind and replay live TV! Plus, record your favorite shows and watch them whenever you want! Standard remote control included. See exchange offer in included services. One DVR per household.
MULTI ROOM DVR	\$9.99/mo	**SPECIAL OFFER FREE for first 12 months. Watch any recorded show from any box in your home. Requires Fision HD/DVR box and HD box(es). Offer expires 12/31/16
RF REMOTE	\$25.00each	The RF Remote Control eliminates the need to point the remote directly at your Fision box and awards you the freedom to place your box where its best for you. Even behind closed doors!
BIG BUTTON REMOTE CONTROL	\$10.00/one-time-fee	Featuring large, easy-to-read keys, this remote is perfect for those whose eyesight is less than perfect.
SHOWTIME PACKAGE	\$15.99/mo	Add 9 Showtime channels, The Movie Channel, and FLIX to your digital cable package!

STARZ PACKAGE	\$15.99/mo	Add 6 Starz channels, Indie Plex, Movie Plex and Retro Plex to your Digital Cable Package!
CINEMAX	\$15.99/mo	You`ll get the best variety of top movies with first-run theatrical premieres, new to Cinemax movies, top box office releases and favorites. Plus, get access to MAX GO - catch your favorite Cinemax programming on your computer or mobile device!
SPORTS PACKAGE	\$9.99/mo	Includes NFL RedZone, Pac-12, World Fishing Network, Longhorn, Outside TV and more!
EN ESPAÑOL	\$14.99/mo	Includes popular cable favorites en Español plus unique in-language channels.
CCTV-4	\$9.99/mo	China's largest provider of cultural, news and entertainment programming. Its overseas channel, CCTV-4 was created to keep the Chinese living outside China informed of news from their homeland.
CHANNEL ONE	\$14.99/mo	The number one broadcaster in Russia, featuring a mix of top dramas, live daily news, chat & variety programs, blockbuster movies and exclusive sporting events.
DEUTSCHE WELLE (DW)	\$9.99/mo	With 20 hours German and four hours English programming per day, DW (Amerika) provides a mix of news, business & political coverage, entertainment & culture programs, children's shows and updates on Germany's soccer league.
THE ISRAELI NETWORK	\$19.99/mo	The Israeli Network is the only 24/7 television channel broadcasting worldwide in Hebrew with English subtitles delivering a mix of programming from Israel's most popular channels including Channel 1, Channel 2, Channel 10 and more.
MEDIASET ITALIA	\$9.99/mo	A 24-hour Italian language entertainment channel offering viewers the best of Italy's Canale, Italia & Rete.
RTN	\$14.99/mo	A Russian channel produced in New Jersey, providing the best in Russian language programming and an American perspective on world news and immigrant life in the United States.
TV5MONDE	\$14.99/mo	The global French language entertainment network, brings you the best of French language films, international news, sports, lifestyle shows, kids programming, documentaries and more!
TV GLOBO	\$19.99/mo	A comprehensive selection of Brazilian programs to entertain, and help you keep up with everyone back home!
MLB EXTRA INNINGS	Priced Per Season, Rate Pending	With MLB Extra Innings you'll get up to 80 out-of-market regular season games a week.
NHL CENTER ICE	\$153.99 /Regular Season	Get up to 40 out-of-market regular season games per week with the NHL Center Ice package.
NBA LEAGUE PASS	\$169.00 /Season	Score total NBA basketball coverage and access to match-ups outside your local viewing area.
PLAYBOY	\$16.99/mo	The best in Adult entertainment!
PLAYBOY EN ESPAÑOL	\$16.99/mo	The only Latino adult premium channel, with sexy soap operas and unedited reality shows all in original Spanish language. Includes English language Playboy.
EVENT PPV	Pay-Per-View	Enjoy LIVE Pay-Per-View events like boxing, UFC, WWE, TNA, concerts and more!
IPL CRICKET	Priced Per Season, Rate Pending	Get all the matches of the annual Twenty20 Cricket tournament featuring eight franchises in eight Indian cities.

Continued



Internet Rates

HIGH SPEED INTERNET 100	\$29.99/mo	Download speed of 100 Mbps and upload speed of 20 Mbps upload delivered to your home.
GIGABIT INTERNET 1000	\$49.99/mo	The fastest residential speed available delivered right to your door by Hotwire's state-of-the-art fiber network. Our service provides up to 1 Gbps download(That's 1000 Gbps) speed and up to 50 Mbps upload <small>One-time installation fee of \$99.00 and rate of \$99.99/mo applies if 2-year term not selected.</small>
WI-FI ROUTER	\$150.00	Wi-Fi router purchase and installation
STATIC IP	\$15.99/mo	Amplify your ability to run your own website, remotely access your home PC, and participate in online gaming with a fixed IP address.
MULTI-DEVICE SECURITY	\$5.99/mo	Get 24/7 protection against viruses, spyware, rootkits, and other malware. Receive automatic updates against new threats, banking protection, parental controls and more! <small>System requirements: Windows XP Home 32-bit only, Vista and Windows 7 32-bit and 64-bit: 1GB or internet access service and charges not included. Taxes, minimum system requirements and other terms and conditions apply. Please see the Terms and Conditions at https://ftsecure.com/sites/default/files/F-Secure-All-Products.pdf</small>
PREMIUM TECHNICAL SUPPORT	\$12.99/mo	Whether you're a technology pro or novice, our friendly experts can resolve all kinds of hardware and software issues. You get 24/7 unlimited phone support from certified U.S.-based tech agents who can help with desktops, laptops, tablets and smart phones of all makes and models - plus wireless networks and peripherals like routers, printers and scanners. We'll even lend a hand with iTunes, and social media. <small>Please see the Terms and Conditions at https://ftsecure.com/sites/default/files/F-Secure-All-Products.pdf</small>



Phone Rates

TELEPHONE SERVICE	\$24.99/mo	Special Promotion: \$20.00/mo from 3/1/16 to 2/28/17. Includes unlimited local and long distance calling to anywhere in the contiguous USA & Canada. Plus, features like: call waiting, caller ID, 3-way calling and more. <small>Taxes, fees, surcharges(including the \$6 EVSF telephone surcharge) and usage charges apply to free, discounted and non-discounted offers for all Hotwire products and services.</small>
ADDITIONAL TELEPHONE LINE	\$14.99/mo per line	Additional lines, includes Unlimited Local and Long Distance calling to anywhere in the contiguous USA & Canada. Includes features like: call waiting, caller ID, 3-way calling and more.
VOICEMAIL	\$5.00/mo per line	Never miss an important message. Plus, remote access when you are away.
VOICEMAIL PLUS	FREE <i>then</i> \$7.50mo	Promotion: FREE until 8/1/18. Never miss an important message PLUS get access to our online portal for easy management with advanced features such as Priority Alerts and Simultaneous Ring.
DISTINCTIVE RING	\$3.99/mo	This feature allows you to distinguish calls based on ring tone. <small>Additional number not capable of outbound calling.</small>

INSTALLATION

PERSONAL DEVICE PROTECTION \$9.99/mo
Description Found

When the device you depend on dies or is damaged, we'll get you back in the game fast. Our personal plan covers one device of your choice - desktop, laptop, tablet or netbook - plus key accessories.

Preexisting conditions not covered. Claim eligibility begins after the first 30 days. Replacement equipment or parts may be new or remanufactured with the same or comparable model. Additional exclusions apply - see terms and conditions at <https://ftsecure.com/sites/default/files/PersonalDeviceProtection.pdf>

MULTI-DEVICE PROTECTION \$14.99/mo
Description Found

Our multi-device plan lets you cover as many as you like - including desktop and laptop computers, tablets, netbooks and eReaders, gaming consoles and controllers, and home telephones plus key accessories.

Preexisting conditions not covered. Claim eligibility begins after the first 30 days. Replacement equipment or parts may be new or remanufactured with the same or comparable model. Additional exclusions apply - see Terms and Conditions at <https://ftsecure.com/sites/default/files/PersonalMultiDeviceProtection.pdf>

WHOLE HOME PROTECTION \$19.99/mo
Description Found

We'll cover the technology you love throughout your home - desktop and laptop computers, tablets, netbooks and eReaders, flat-panel TVs and remote controls, gaming consoles and controllers, and home telephones - plus key accessories.

Pre-existing conditions aren't covered. Claim eligibility begins after the first 30 days. Replacement equipment or parts may be new or remanufactured with the same or comparable model. Additional exclusions apply - please see Terms and Conditions at <https://ftsecure.com/sites/default/files/WholeHomeProtection.pdf>

TELEPHONE WIRE MAINTENANCE PLAN \$6.99/mo
Description Found

Replacement of Damaged or faulty wiring can be expensive. With our phone wiring plan, Hotwire will repair the low voltage wires for a telephone line, coverage from demarcation point to the telephone jacks in your home. This includes existing wiring and jacks already present at installation.

Where structurally possible. See policy for complete details

COMPLETE WIRE MAINTENANCE PLAN \$9.99/mo
Description Found

Re-wiring damaged or faulty wiring can be an unexpected expense. With our complete wiring maintenance plan, Hotwire will repair inside wiring for television, internet and telephone services. This includes existing wiring and jacks already present at installation.

Where structurally possible. See policy for complete details

Packages and prices subject to change. Promotion offers available to new customers only. Taxes, fees, surcharges (including the \$6 EVSF telephone surcharge) and usage charges additional and apply to free, discounted, and non-discounted offers for all Hotwire packages, products and services. One-time fee of \$29.99 applies for the installation of retail cable and/or internet services. One-time phone activation charge of \$19.99 applies for new phone service. One-time security activation charge of \$99.99 applies for new security service. Alaska, Hawaii, and Puerto Rico not included in long distance calling area. Check your Phone Feature Guide for more details. Actual speeds for Internet service will vary due to a variety of factors. Other restrictions may apply.

Hotwire
COMMUNICATIONS

1-800-355-5668